



July 31, 2002

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David Foster
Telecommunications Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Tariff
02008311

TN REGULATORY AUTHORITY
TELECOMMUNICATIONS DIVISION

RE: Late Payment Charge

Dear Mr. Foster:

CenturyTel of Ooltewah-Collegedale, Inc., Inc. dba CenturyTel hereby submits the following tariff sheets for filing in compliance with rules of the Tennessee Regulatory Authority:

TARIFF TPSC 1

Section C4, 5th Revise Sheet No. 2
Section C4, Original Sheet No. 15

The purpose of this filing is to add a late payment charge to the tariff. The filing mirrors language and rates effective in the Bell South General Subscriber Services Tariff.

The Company respectfully requests that the Commission approve the enclosed tariff sheets effective August 31, 2002.

If you have any questions, you can contact me at 360-905-7918, or at the above address.

Sincerely,

Pamela Donovan

Pamela Donovan
Supervisor, Tariffs

C4. SERVICE CONNECTION CHARGES

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C4. SERVICE CONNECTION CHARGES

C4.17. Late Payment Charge

1. A late payment charge of two percent (2%) for residence customer (limited to one and one half percent (1.5%) for the first year following the effective date of this charge) and up to three percent (3%) for business customers may be charged for CenturyTel regulated services. A late payment charge of up to two percent (2%) for residence customers (limited to one and one half percent (1.5%) for the first year following the effective date of this charge) and up to three percent (3%) for business customers may be applied to charges for regulated services provided by a third party, provided:
 - a. CenturyTel has given notice to customers; or
 - b. The contract between the customer and the particular third party provides for the late fee; or
 - c. A valid tariff exists permitting the particular third party to charge the late fee.
2. A different late fee may apply to charges for unregulated services at the rate as provided by the terms of service for these unregulated services, but not to exceed the rate for regulated service.
3. Late payment charges will be applied to the unpaid balance of each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collections Tariff) when the previous month's bill has not been paid in full prior to the next billing date.
4. Nonpayment of a late payment charge shall not be the sole cause for denial or termination of a customer's local exchange service.
5. This late payment charge will not apply to:
 - a. Lifeline Customers;
 - b. Specific charges disputed or contested by the customer, including any applicable taxes, fees or charges directly related to the disputed amount;
 - c. Charges for prepaid services, except to the extent that the charges for such services remain unpaid on the following bill date;
 - d. Charges for which the customer has had less than 21 days to pay (subject to notification by the customer); and
 - e. Previous unpaid late payment charges.
6. Charges for payments that are overdue on state government accounts will be applied consistent with the applicable state statutes.